

UGANDA MARTYRS UNIVERSITY
SCHOOL OF ARTS AND SOCIAL SCIENCES
DEPARTMENT OF DEVELOPMENT STUDIES
BACHELOR OF SOCIAL WORK AND SOCIAL ADMINISTRATION
SWSA 2117: ELEMENTS OF SOCIAL ADMINISTRATION
SUPPLEMENTARY/SPECIAL EXAMINATION

DATE: WEDNESDAY 7TH AUGUST, 2024

TIME: 9:30AM-12:30PM

INSTRUCTIONS

- (a) Answer any **four** questions.
- (b) All questions carry equal marks.

TIME: 3 Hours

Question one

Explain how a social work administrator can use the following values to ensure efficiency and effectiveness of service delivery.

- a) Social justice
 - b) Competence
 - c) Service
 - d) Integrity
 - e) Importance of human relationships
- (5 marks each)

Question two

Outline the major roles of a leader in a social agency of your choice (15 marks)

Differentiate between democratic and Autocratic styles of leadership. (10 marks)

Question three

- a) Distinguish between transactional leadership and transformational leadership. (10 marks)

- b) Explain the qualities of a good leader in an organisation of your choice (15 marks)

Question four

- a) By use of examples, distinguish between public and private human service agencies. (10 marks)
- b) Discuss the challenges faced by Social Work Administrators in private human service agencies in Uganda. (15 marks)

Question five

Discuss how social administration can achieve efficiency and effectiveness in Social agencies. (25 marks)

Question six

- a) Identify and describe any two elements of social administration (10 marks)
- b) Using an illustration from a social service agency in your home community, explain the importance of each of the element mentioned in (a) above. (15 marks)

END